



## BOOKINGS TERMS & CONDITIONS

All prices are inclusive of GST and subject to change without notice

### ALL BOOKINGS

<b>Cashless</b>	We are a cashless park as health and safety of staff and patrons is paramount.
<b>Deposit</b>	All bookings require one night's deposit to secure the site / accommodation
<b>Check in</b>	2:00 - 5:00pm
<b>Check out</b>	By 10:00am
<b>No Shows</b>	Balance of booking will be charged to your credit card in full
<b>Cancellations</b>	Must be made in writing by emailing <a href="mailto:bookings@thorntoncp.com.au">bookings@thorntoncp.com.au</a>
<b>Early Departure</b>	No refunds will be made for early departure

### LOW SEASON

<b>Weekends</b>	Minimum 2 nights
<b>Balance</b>	7 days prior to arrival
<b>Cancellation with 7+ days notice</b>	If providing more than 7 days notice, you will be refunded in full less admin fee of \$25
<b>Cancellation within 7 days</b>	50% of Deposit will be refunded
<b>Dates changes</b>	No booking fee if more than 7 days notice is provided. Date changes can only be made once.

### MID SEASON

<b>Weekends</b>	Minimum 3 nights
<b>Balance</b>	14 days prior to arrival
<b>Cancellation with 14+ days notice</b>	If providing more than 14 days notice, you will be refunded in full less admin fee of \$25
<b>Cancellation within 14 days</b>	50% of Deposit will be refunded
<b>Dates changes</b>	No booking fee if more than 14 days notice is provided. Date changes can only be made once.

### HIGH SEASON

<b>Nights</b>	Minimum 7 nights
<b>Balance</b>	28 days prior to arrival
<b>28+ days notice</b>	If providing more than 28 days notice, you will be refunded in full less admin fee of \$25
<b>Within 28 days of arrival</b>	50% of Deposit will be refunded
<b>Dates changes</b>	No booking fee if more than 28 days notice is provided. Date changes can only be made once.

### ADDITIONAL INFORMATION

<b>Occupancies of 28 days or more</b> Long Term Holiday sites are available subject to specific agreement between Park Management & Residents.
<b>Pets</b> Pets will be welcome with prior written approval by Park Management, with pet owner's signed agreement regarding behaviour and management of the pet during their stay. Email <a href="mailto:bookings@thorntoncp.com.au">bookings@thorntoncp.com.au</a>
<b>Site Allocation</b> Allocation of a particular site or cabin is not guaranteed and Park Management reserves the right to relocate or cancel any booking at its discretion.

### SEASON DATES FOR 2023

<b>Low</b>	30 Jan 2023 to 10 Mar 2023 14 Mar 2023 to 6 Apr 2023 26 Apr 2023 to 9 Jun 2023 13 Jun 2023 to 15 Sep 2023 2 Oct 2023 to 3 Nov 2023 8 Nov 2023 to 20 Dec 2023
<b>Mid</b>	11 Mar 2023 to 13 Mar 2023 10 Jun 2023 to 12 Jun 2023 16 Sep 2023 to 1 Oct 2023 4 Nov 2023 to 7 Nov 2023
<b>High</b>	24 Dec 2022 to 29 Jan 2023 7 Apr 2023 to 25 Apr 2023 21 Dec 2023 to 28 Jan 2024

Updated 16 Dec 2022