



## BOOKINGS TERMS & CONDITIONS

All prices are inclusive of GST and subject to change without notice

### ALL BOOKINGS

<b>Cashless</b>	We are a cashless park as health and safety of staff and patrons is paramount.
<b>Deposit</b>	All bookings require one night's deposit to secure the site / accommodation
<b>Check in</b>	2:00 - 5:00pm
<b>Check out</b>	By 10:00am
<b>Cancellations</b>	Must be made in writing by emailing <a href="mailto:bookings@thorntoncp.com.au">bookings@thorntoncp.com.au</a>
<b>Early Departure</b>	No refunds will be made for early departure
<b>No Shows</b>	No refunds will be made for no shows

### LOW SEASON

<b>Weekends</b>	Minimum 2 nights
<b>Balance</b>	7 days prior to arrival
<b>Cancellation with 7+ days notice</b>	If providing more than 7 days notice, you will be refunded in full less admin fee of \$25
<b>Cancellation within 7 days</b>	50% of Deposit will be refunded
<b>Cancellation within 1 day</b>	No refund
<b>Dates changes</b>	No booking fee if more than 7 days notice is provided. Date changes can only be made once.

### MID SEASON

<b>Weekends</b>	Minimum 3 nights
<b>Balance</b>	14 days prior to arrival
<b>Cancellation with 14+ days notice</b>	If providing more than 14 days notice, you will be refunded in full less admin fee of \$25
<b>Cancellation within 8-14 days</b>	50% of Deposit will be refunded
<b>Cancellation less than 7 days</b>	No refund
<b>Dates changes</b>	No booking fee if more than 14 days notice is provided. Date changes can only be made once.

### HIGH SEASON

<b>Nights</b>	Minimum 7 nights
<b>Balance</b>	28 days prior to arrival
<b>Cancellation with 28+ days</b>	If providing more than 28 days notice, you will be refunded in full less admin fee of \$25
<b>Cancellation within 14-28 days</b>	50% of Deposit will be refunded
<b>Cancellation within 14 day</b>	No refund
<b>Dates changes</b>	No booking fee if more than 28 days notice is provided. Date changes can only be made once.

### ADDITIONAL INFORMATION

<p><b>Occupancies of 28 days or more</b> Long Term Holiday sites are available subject to specific agreement between Park Management &amp; Residents.</p>
<p><b>Pets</b> Pets will be welcome with prior written approval by Park Management, with pet owner's signed agreement regarding behaviour and management of the pet during their stay. Email <a href="mailto:bookings@thorntoncp.com.au">bookings@thorntoncp.com.au</a></p>
<p><b>Site Allocation</b> Allocation of a particular site or cabin is not guaranteed and Park Management reserves the right to relocate or cancel any booking at its discretion.</p>

### SEASON DATES FOR 2024/25/26

<b>Low</b>	<p>7 October 2024 - 1 November 2024 6 November 2024 - 20 Dec 2024 28 January 2025 - 7 March 2025 11 March 2025 - 4 April 2025 22 April 2025 - 6 June 2025 10 June 2025 - 19 September 2025 6 October 2025 - 31 October 2025 5 November 2025 - 19 December 2025 27 January 2026 - 6 March 2026 10 March 2026 - 2 April 2026 20 April 2026 - 5 June 2026 9 June 2026 - 26 June 2026 13 July 2026 - 18 September 2026</p>
<b>Mid</b>	<p>1 October 2024 to 6 October 2024 2 November 2024 - 5 November 2024 8 March 2025 - 10 March 2025 7 June 2025 - 9 June 2025 20 September 2025 - 5 October 2025 1 November 2025 - 4 November 2025 7 March 2026 - 9 March 2026 6 June 2026 - 8 June 2026 27 June 2026 - 12 July 2026 19 September 2026 - 4 October 2026</p>

<b>High</b>	21 December 2024 - 27 January 2025 5 April 2025 - 21 April 2025 20 December 2025 - 26 January 2026 3 April 2026 - 19 April 2026
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Updated 24 September 2024